

Mattress warranty



4/20 years

100% for the first four years,
decreasing progressively over 20 years

Congratulations, you have just purchased a LIMURO mattress made in Quebec that meets the highest quality standards. Please keep your original sales receipt and this limited warranty certificate.

If your mattress does not fully satisfy your requirements, we ask that you read the warranty guidelines and restrictions. The formation of body impressions or imprints is normal in a new mattress and indicates that the layers of padding are adjusting to the shapes and contours of your body. Normal body imprints of less than 1½" are not covered. Please note that measurements must be taken when no one is lying on the mattress.

LIMURO guarantees the replacement or repair of your mattress if, during normal use, one of the parts does not meet our high quality standards.

The warranty is valid only for the original purchaser and covers only manufacturing defects of a mattress subject to normal use. During the first four (4) years after the purchase of this mattress, LIMURO undertakes to repair it free of charge for any internal defect. During the following years of the warranty, LIMURO will repair the mattress subject to fees according to use since purchase (years/month).* This warranty does not apply to fabrics. To protect your new mattress, we recommend the use of a mattress protector to prevent any stains or accidental spillage of liquid. Any stain or dirt on the mattress will void the warranty.

* However, the customer must pay transportation costs.

If LIMURO repairs or replaces your mattress, the limited warranty will continue from the original date of purchase. In the event that certain materials are no longer available, LIMURO reserves the right to substitute materials of equal value or according to the option chosen by LIMURO, to reimburse you. You must, however, pay the cost of transporting the product to the store and from the store to the factory, if applicable.

The limited warranty EXCLUDES the following:

Mattress fabric with stains, dirt or burns, normal body imprints of less than 1½" (3 cm), comfort preference, liquid spillages, a mattress damaged during transportation or that has been folded, damages to the mattress due to abusive or inappropriate use, floor model mattresses or sold "as is," costs associated with transportation, inspection or removal of the product. **If the mattress is found in unsanitary conditions or has been subjected to an abusive use well beyond normal wear and tear, it IS NOT COVERED under this warranty.**

IMPORTANT: THIS MATTRESS IS NOT FLAMEPROOF OR FIREPROOF AND CERTAIN PADDING MATERIALS MAY IGNITE AND/OR CATCH FIRE VERY QUICKLY AND EMIT SMOKE AND TOXIC GAS. NEVER expose your mattress to an open flame or to a heat source. DO NOT SMOKE IN BED.